



Working in partnership with Spare, a leading on-demand transit software provider, National Express Transit (NEXT) is excited to introduce our new Mobility as a Service (MaaS) solution available to our Transit Agency partners: NEXT Connect.

INTRODUCING NEXT CONNECT

We are quickly building a strong reputation for delivering high-quality fixed route and paratransit services across the US.

The NEXT Connect platform builds on this strong operational pedigree to offer software that provides more flexible, efficient, and equitable transport solutions for Transit Agencies and our mutual customers: the traveling public.

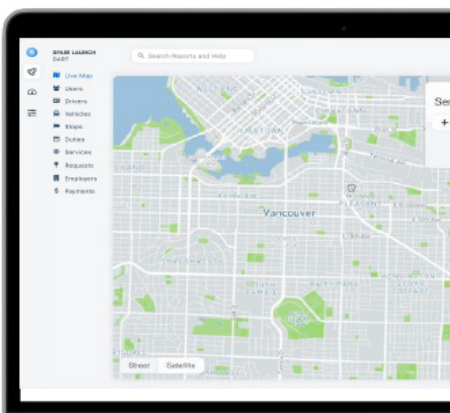
WHAT IS NEXT CONNECT

NEXT Connect is a technology suite that can sit alongside, integrate with, or replace existing paratransit software.

This highly advanced platform can handle everything from booking, scheduling and auto-dispatching trips, to customer account management and fare payments. It can produce detailed analytics to help us improve our services and for you to monitor our performance.

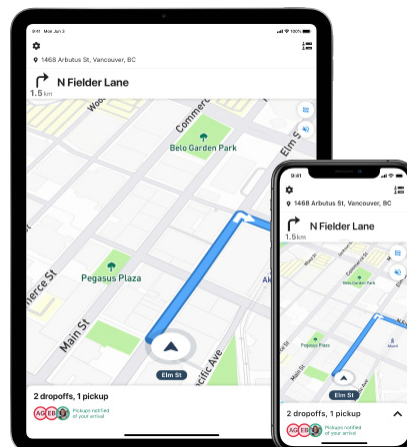
ADMINISTRATOR INTERFACE

The customer service staff and dispatchers use the administrator interface to book and manage rides



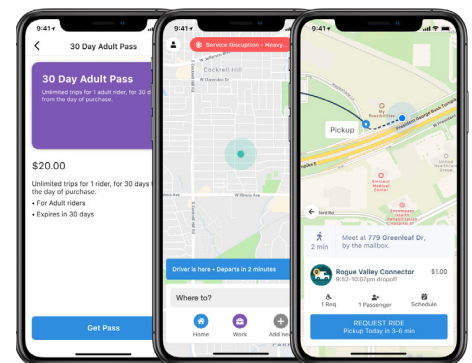
DRIVER INTERFACE

iOS or Android app shows the driver the details of their next customer and turn-by-turn GPS navigation



CUSTOMER INTERFACE

Customers use an app on their phone to manage their account and book, track, and pay for their rides



NEXT CONNECT

Mobility as a Service

NEXT CONNECT SERVICES

- Demand responsive paratransit
- On-demand microtransit
- NEMT (Non-emergency medical transportation)
- Non-dedicated solutions using TNCs, taxis and other private transportation companies

nextconnect™

SAVES MONEY

- Auto dispatches rides, freeing up staff time
- Pools rider groups for more efficient use of vehicles (commingling)
- Dynamic, real-time driver routing, reduces miles and revenue hours
- Can broker additional trips to lower-cost, non-dedicated fleets
- Comprehensive analytics measure and improve performance
- Digital ADA eligibility management saves overhead costs and paperwork

IMPROVES CUSTOMER SERVICE

- Customer app allows riders to book and pay for rides, and track and rate their driver
- Real-time back-end interface helps operations spot issues early
- Provides equitable services for all - no need for ADA customers to book rides days or weeks in advance

PROVIDES FLEXIBILITY

- Can replace, integrate with, or work alongside your existing paratransit or microtransit software
- Customers can still call and book
- Regular releases keep software up to date
- Adapts to your needs



WHY NEXT CONNECT IS UNIQUE

NEXT Connect is a white label of existing software that has been comprehensively road-tested over the last few years by our technology partner, Spare, and transit authorities in Europe and the USA.

We share the best of our operational experience with our technology partner to help them develop and optimize their software solution for the real-world public transportation environment.

With NEXT Connect, you have the benefit of our operational know-how, combined with industry-leading technology that can transform public transit.

With real-time booking -
whether over the phone
or via the app - every
customer has equitable
access to transportation
whenever they need it.